

**Program Performance Measure #1:**

The percentage of materials used by Special Education Parent Information center projects that are deemed to be of high quality.

**National PTAC Evaluation Questions\***

1. How useful was the information you received from your contact with the Parent Center?

**Other Evaluation/Survey Questions**  
(From individual parent center)

How helpful were the materials received during this workshop?

Were the materials you received during this workshop of high quality?

How helpful were the materials that were sent to you as a result of your call for technical assistance?

Were the materials that were sent to you as a result of your call for technical assistance of high quality?

**Sample Response**

a. YCH\*\* parent center uses training materials developed by the National Parent TA Center, modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.

b. YCH\*\* parent center uses training and other materials developed by the National Technical Assistance and Dissemination Network, including the National Dissemination Center. [Add specific other TA&D programs, for example, information from the National Center on Positive Behavior Supports, National Dropout Prevention Center for Students with Disabilities, CADRE, etc.] to the maximum extent appropriate.

3. As part of our evaluation activities through the National Parent TA Center, \_\_\_\_\_ parent center collects information on the quality of our materials. In the last year, \_\_\_% of parents indicated that the products and services they received were useful, an indication of quality.

4. As part of our ongoing evaluation, YCH\*\* parent center collects information on the quality of our training and other materials. In the last year \_\_\_\_% of training evaluations and/or evaluations of materials provided to parents through technical assistance and at conferences and other forums indicated that our training and other materials were of high quality.

\*Data from Phone follow up to Workshops

**\*\*Your Center Here**

**Program Performance Measure #2:**

The % of all Special Education Parent Training and Information Centers' products and services deemed to be useful by target audiences to improve educational or early intervention policy or practice.

**National PTAC Evaluation Questions**

1. How useful was the information you received from your contact with the Parent Center?
2. The Parent Center provided me with the information I needed to make decisions about my child's education.
3. Because of information I received from the Parent Center, I am more knowledgeable about how to work with schools.
4. My child has received more appropriate services because I have put to use the information I have learned from the Parent Center.
5. To what extent have you shared the information you received from the Parent Center with other families?

**Sample Response**

- a. YCH parent center uses products developed by the National Parent TA Center, modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.
- b. YCH parent center uses products developed by the National Technical Assistance and Dissemination Network, including the National Dissemination Center. [Add specific other TA&D programs, for example, information from the National Center on Positive Behavior Supports, National Dropout Prevention Center for Students with Disabilities, CADRE, etc.] modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.
- c. As part of our evaluation activities through the National Parent TA Center, YCH parent center collects information on the relevance of our products and services. In the last year, \_\_\_% of parents indicated that the products and services they received were useful, \_\_\_% indicated that their child has received more appropriate services because they have used the products and services that we provided, and \_\_\_% indicated that they have shared the information with others, another indication of usefulness.

**Program Performance Measure #3:**

The cost per output, by category, weighted by the expert panel quality rating.

DOES NOT  
APPLY

Not  
Relevant

#### **Program Performance Measure #4:**

The % of all Special Education Parent Training and Information Centers' products and services deemed to be of high relevance to educational and early intervention policy or practices by an independent review panel of qualified members of the Parent Training and Information Centers' target audience.

#### **National PTAC Evaluation Questions**

1. How useful was the information you received from your contact with the Parent Center?
2. The Parent Center provided me with the information I needed to make decisions about my child's education.
3. Because of information I received from the Parent Center, I am more knowledgeable about how to work with schools.
4. My child has received more appropriate services because I have put to use the information I have learned from the Parent Center.
5. To what extent have you shared the information you received from the Parent Center with other families?
6. The information and support I received from the Parent Center helped me to resolve a disagreement with the school.

#### **Sample Response**

- a. YCH parent center uses products developed by the National Parent TA Center, modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.
- b. YCH parent center collects information from our trainings on the relevance of the materials used in training. In the past year, \_\_\_% of training evaluations indicated that training materials were useful and relevant to their needs.
- c. YCH parent center collects information from our technical assistance on the extent to which technical assistance met their needs. In the past year, \_\_\_% of TA evaluations indicated that technical assistance was useful and met their needs.
- d. As part of our evaluation activities through the National Parent TA Center, YCH parent center collects information on the relevance of our products and services. In the last year, \_\_\_% of parents indicated that our products and services provided them with the relevant information they needed to make decisions about their child's education; \_\_\_% indicated that our products and services provided them with the relevant information they needed to work more effectively with schools; and \_\_\_% indicated that our products and services provided them with the relevant information they needed to address a critical need related to their child's education.

Continuation Report Writing, Feb. 20, 2007  
Updated October, 2010  
Region 6 TA, with many thanks to Diana  
Autin and Region 2 TA.