

**REVISED CROSS WALK:
PROGRAM PERFORMANCE MEASURES & PARENT CENTER EVALUATION
QUESTIONS**

Program Performance Measure #1. The percentage of materials used by Special Education Parent Information center projects that are deemed to be of high quality.

1. _____ parent center uses training and other materials developed by the National Parent TAC, modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.
2. _____ parent center uses training and other materials developed by the National Technical Assistance and Dissemination Network, including NICHCY. [Add specific other TA&D programs, for example, information from the National Center on Positive Behavior Supports, National Institute for Urban School Improvement, CADRE, The Access Center, etc.] to the maximum extent appropriate.
3. As part of our evaluation activities through the National Parent TAC, _____ parent center collects information on the quality of our materials. In the last year, ___% of parents indicated that the products and services they received were useful, an indication of quality.
4. As part of our ongoing evaluation, ___ parent center collects information on the quality of our training and other materials. In the last year _____% of training evaluations and/or evaluations of materials provided to parents through technical assistance and at conferences and other forums indicated that our training and other materials were of high quality.

Program Performance Measure #2: The % of all Special Education Parent Training and Information Centers' products and services deemed to be of high relevance to educational and early intervention policy or practices by an independent review panel of qualified members of the Parent Training and Information Centers' target audience.

1. _____ parent center uses products developed by the National Parent TAC, modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.
2. _____ parent center uses products developed by the National Technical Assistance and Dissemination Network, including NICHCY. [Add specific other TA&D programs, for example, information from the National Center on Positive Behavior Supports, National Institute for Urban School Improvement, CADRE, The Access Center, etc.] modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.
3. _____ parent center collects information from our trainings on the relevance of the materials used in training. In the past year, ___% of training evaluations indicated that training materials were relevant to their needs.

4. _____ parent center collects information from our technical assistance on the extent to which technical assistance met their needs. In the past year, ___% of TA evaluations indicated that technical assistance met their needs.

5. As part of our evaluation activities through the National Parent TAC, _____ parent center collects information on the relevance of our products and services. In the last year, ___% of parents indicated that our products and services provided them with the relevant information they needed to make decisions about their child's education; ___% indicated that our products and services provided them with the relevant information they needed to work more effectively with schools; and ___% indicated that our products and services provided them with the relevant information they needed to address a critical need related to their child's education.

Program Performance Measure #3: The % of all Special Education Parent Training and Information Centers' products and services deemed to be useful by target audiences to improve educational or early intervention policy or practice.

1. _____ parent center uses products developed by the National Parent TAC, modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.

2. _____ parent center uses products developed by the National Technical Assistance and Dissemination Network, including NICHCY. [Add specific other TA&D programs, for example, information from the National Center on Positive Behavior Supports, National Institute for Urban School Improvement, CADRE, The Access Center, etc.] modified with our state-specific information and as needed to meet the needs of the parents we serve, to the maximum extent appropriate.

3. As part of our evaluation activities through the National Parent TAC, _____ parent center collects information on the relevance of our products and services. In the last year, ___% of parents indicated that the products and services they received were useful, ___% indicated that their child has received more appropriate services because they have used the products and services that we provided, and ___% indicated that they have shared the information with others, another indication of usefulness.